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**CHANGES MADE BY COURT**

UNITED STATES BANKRUPTCY COURT  
CENTRAL DISTRICT OF CALIFORNIA – SANTA ANA DIVISION

In re:

RANDY RAMIREZ,

Debtor.

Case No: 8:18-bk-12466-CB

Chapter 13

ORDER VACATING ORDER TO SHOW  
CAUSE RE: THE DEBTOR RANDY  
RAMIREZ, ATTORNEY RONALD A.  
NORMAN AND RICK DELA RIVA, AKA  
RICK DE LA RIVA, AKA RICHARD D. RIVA  
AKA JAMES RIVA

Date: August 7, 2018

Time: 10:00 A.M.

Courtroom: 5D

Address: 411 W 4<sup>th</sup> St  
Santa Ana, CA 92701

A continued hearing was held on August 7, 2018, at 10:00 a.m., before the Honorable Catherine E. Bauer, United States Bankruptcy Judge for the Central District of California, in Courtroom 5D located at 411 West Fourth St., Santa Ana, CA, on the Court's Order To Show Cause And Order Compelling Personal Appearances Of The Debtor Randy Ramirez, Attorney Ronald A. Norman And Rick Dela Riva, aka Rick De La Riva, aka Richard D. Riva aka James Riva ("OSC"). Appearances were made as noted on the record.

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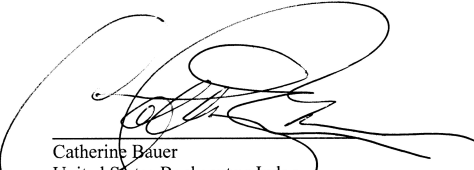
The Court having reviewed the OSC, heard the statements of counsel, noted the absence of Rick Dela Riva, aka Rick De La Riva, aka Richard D. Riva aka James Riva and with good cause shown,

**IT IS ORDERED:**

1. The OSC is vacated.
2. On or before August 21, 2018, attorney Ronald A. Norman shall file with the Court and serve on the United States Trustee a Declaration setting forth the following:
  - A description of the enhancements made to his law office's practices and procedures for properly calendaring court hearings.
  - A description of the methods employed by his law office to ensure accurate and timely communications between attorneys in the office as well as the communications between attorney and office staff regarding client matters.
  - The process used by the office to evaluate referrals of clients from attorneys and non-attorneys.
  - The procedures used by the office to assess the feasibility of Plans for clients filing cases under Chapter 13.
3. Failure to fully comply with all Court orders, including this Order and orders to personally appear, may subject counsel to further sanctions, including referral to the Central District of California Bankruptcy Court's Disciplinary Panel.

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Date: August 15, 2018



Catherine Bauer  
United States Bankruptcy Judge